Australian/New Zealand Standard™

Information technology—
Quality of service: Framework





This Joint Australian/New Zealand Standard was prepared by Joint Technical Committee IT/1, Information Systems—Interconnection. It was approved on behalf of the Council of Standards Australia on 3 December 1999 and on behalf of the Council of Standards New Zealand on 3 December 1999. It was published on 7 March 2000.

The following interests are represented on Committee IT/1:

Australian Association of Chief Information Officers

Australian Association of Permanent Building Societies

Australian Bankers Association

Australian Bureau of Statistics

Australian Chamber of Commerce and Industry

Australian Communications Industry Forum

**Australian Computer Society** 

Australian Information Industry Association

Australian Telecommunications Users Group

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First published as AS/NZS 13236:2000.

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Jointly published by Standards Australia International Ltd, PO Box 1055, Strathfield, NSW 2135 and Standards New Zealand, Private Bag 2439, Wellington 6020 ISBN 0 7337 2161 3